### DOC Strategic Plan



FY2021 Initiatives Progress Report

September 11, 2020

**Improving Lives for Safer Communities** 

#### **Purpose & Summary**

This report serves to give an update of progress on the initiatives supporting the Department of Corrections (DOC) strategic plan. We will continue to conduct periodic reviews to make sure the projects are progressing as anticipated, and our resources are being used effectively. The information provided in this report is based on tracking the progress of each initiative against their project milestones. We have included charts and tables to highlight the progress and distribution of the initiatives.

As of August 31, 2020:

- Three (3) of the 10 new initiatives for FY2021 are in progress.
- The Employee Wellness initiative launched their staff needs and interest survey.
- The Community Specialist initiative leaders are working on the charter and team selection.
- Of the 27 initiatives for FY2021, 63% (17) are chartered and moving towards implementation. One is complete. For the complete report on August's initiative highlights, see Appendix A.

#### **Statistics & Analysis**

The 27 initiatives for focus in FY2021 are divided among the placemat themes as follows: 10 under safer work environment, nine (9) under improving workforce, and eight (8) are under reducing risk and recidivism. The table below shows how they are progressing by theme. Sixty percent (60%) of initiatives under the safe work environment theme are in-progress, and approximately half are on track to be complete by mid-fall. Initiatives in-progress under the risk and recidivism theme increased by 97% this month.

Table 1: FY21 Progress of Strategic Plan Projects by Theme

	Initiative Status								
Placemat Themes	Complete	In-progress	Charter	Planning					
Safer Work Environment (10)	0%	60%	10%	30%					
Improving Workforce (9)	11%	33%	11%	45%					
Reducing Risk & Recidivism (8)	0%	75%	0%	25%					

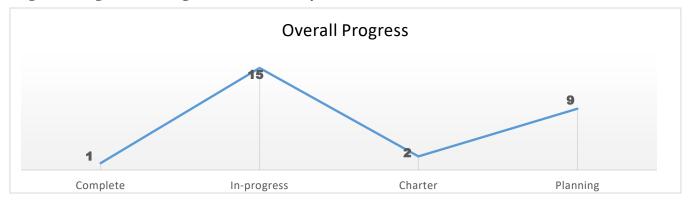
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Figure 1: Progress of Strategic Plan Initiatives by Status



The 27 division led projects are currently in the following statuses: one (1) is complete (4%), 15 are in-progress (56%), and Two (2) are Chartered (7%). The remaining nine (9) are in planning (33%).

Table 2: Project Status by Division Responsibility

Progress and Assignment By Division									
<u>Status</u>	<u>Overall</u>	OOD	<u>P&amp;P</u>	DORS	<u>DAI</u>	DHS	Parole Board		
Complete	1	0	0	0	1	0	0		
In-Progress	15	1	0	5	6	2	1		
Charter	2	0	0	0	1	1	0		
Planning	9	5	0	0	1	3	0		
Total Initiatives	<u>27</u>	<u>6</u>	<u>0</u>	<u>5</u>	9	<u>6</u>	1		

All five (5) of the initiatives assigned to DORS are in-progress, along with Six (6) of the nine (9) assigned to DAI. There are nine initiatives in the planning phase: five (5) are assigned to OOD, one (1) to DAI and three (3) to DHS.

#### Implications & Recommendations

The strategic plan for FY2021 is off to a good start. We are in the second month of the FY, and already the initiatives in "in-progress" status increased by 25%. We are working to get the initiatives in planning status started. And as always, team leads are encouraged to get with the Planning Unit or their division leaders if they have any questions on how to move forward with their projects.

### Missouri Department of Corrections

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Appendix A:

#### August Initiative Highlights

#### 11.211 - Offender Suicide Prevention

Off-track (with plan to rectify)

The team had some setbacks with the Suicide Prevention Lesson Plan they had revised. However, they have identified alternatives to keep the team moving forward and plans to map these out at their next meeting on 10/02/2020.

#### 12.101 - MOCIS Phase 1

#### On-track

The project is 31% complete and is on track to meet the projected completion date of 12/31/2021.

#### 12.104 - Automated Time Keeping System for DAI

Off-track (with plan to rectify)

The team provided an update to the Executive Team on 08/24/2020. And they are currently consulting with the Legal Unit about night shift differences between the Division of Adult Institutions and Probation and Parole.

#### 21.405 - Create Employee Wellness Program

#### On-track

On 08/10/2020, the team distributed a survey to determine interest and need to plan for new work site wellness programs. The survey has received over 3,000 responses as of the end of August.

#### 22.105 - Redevelop the Intranet

#### On-track

The team is currently working on the layout structure and deciding on priority items.

#### 31.113 - Ashland University Expansion

#### On-track

The university may have some funding limitations, which may impact the number of offenders accepted to the program for the spring term. They plan to meet with Ashland later this fall to decide. Plus, they have four (4) more institutions to add to the program.

# issouri Department of Corrections DOC Strategic Plan

Missouri Department of Corrections
Office of the Director
Research, Planning & Process Improvement Section
Planning & Grants Unit

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#### **Improving Lives for Safer Communities**

31.114 - Programming to conform to Evidence Based Practice

#### On-track

• First team meeting is schedule for 09/17/2020. This is one of the new initiatives for FY2021.

31.115 - Mental Health and Substance Use Treatment Standards

#### On-track

• The team had their first meeting on 08/13/2020 and is in the process of assigning timeframes to each milestone. They plan to complete mapping the process on 09/17/2020. This is one of the new projects for FY2021.

31.204 - Establishment of an Offender Nursing Home with Outside Partner Off-track (with plan to rectify)

According to the new timeline received from CorrectLife on 08/13/2020, the project is about six (6) months
behind its original timeline. Their new projected date for opening the center is 01/20/2022; this new end date
will have the project complete in FY2022 instead of in FY2021 as planned.

#### 31.207 - Community Peer Specialist

#### Not started

• They are meeting to select team members and to create the team charter.

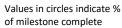
31.209 - Design program model for court referred short-term offenders.

#### On-track

• This new initiative's first meeting is schedule for 10/07/2020.

# Strategic Initiative Dashboard

FY2021 Initiatives



On-Track Off Track with plan Off Track - with no plan



#### **Equip Staff to Succeed** Safe Worksites Safer Work Environment Identification & Transition to **Automated Time** Staffing Pattern & Tracking of Security 60% Offender Censorship Electronic Files to 0% 0% 50% **Keeping System for Shift Analysis Threat Groups** Support Work-From-DAI Home Dice:18 Dice:18 Dice:8 Dice:11 Dice:21 Improve Safety at Institutional COVID-Offender Suicide **Develop System For** Regional Offender Mail 0% 0% 19 Testing for Safe Prevention Virtual Training Offices/Training Reopening Centers and Central Dice:10 Dice:15 Dice:8 Office Dice:7 Dice:8 Hire, Develop, Retain Quality Staff / Health & Wellness **Develop Corrections Brand** Improving Workforce Adopt Trauma **Corrections Way** Redevelop the **Identification of Core** Implement Frontline 33% 0% 10% Training to Frontline Informed Culture at 0% **CO-I Competencies** Onboarding Intranet Female Institutions Staff Dice:10 Dice:12 Dice:9 Dice:8 Dice: 8 Repurpose the **Develop Onboarding** Modernize Training Create Employee 33% 0% Citizen's Advisory 0% for Supervisory Staff Academy Curriculum 0% Wellness Program Committee (CAC) Dice:8 Dice:12 Dice: 28 Dice:24 Recidivism **Prep for Release Parole Board** Institutional Program Model for Quality Control and Ashland University Programming and Court Referred Short-Quality Assurance Re-Create Release 60% 0% 0% 0% Expansion **Activities Conform** Term Offenders Support for Guidelines Ø with Evidence Based Correctional Dice:8 Dice:8 Dice:15 Dice:8 Risk Practice **Programming** Dice:10 **Develop Integrated** Establishment of an Mental Health and 9% Reducing

Substance use

Philosophy and

Treatment

Standard

Dice:10

Offender Nursing

Partner

Home with Outside

0%

Dice:11

Community Peer

Specialist

Dice:8

Dice scores last calculated Jan 2020

<sup>\*\*</sup>Scores are defined as follows: - 7 to 13 win zone (Highly likely to succeed) - 14 to 17 worry zone (Risky, needs immediate attention to weaken risk) - 18+ woe zone (highly likely to fail, need decisive action to salvage)